

The tech onboarding checklist

Four ways to make new tech adoption easier

Organization

- 01 Seasonality – Tech projects should begin in slower periods

- 02 Authorities – Define who is in charge of the new system

- 03 Governance – Enforce rules for ingestion, changing, or tagging data

- 04 People – Identify skills needed and fill the gaps, as needed

Architecture and reporting

- 05 Data Maps – Clearly identify all online and offline assets / data

- 06 Reporting maps – Understand what clients need from the system

- 07 Complexities – Address (and govern) challenging inputs or outputs

Ingesting data

- 08 Feeds – Begin the administrative process of setting up feeds

- 09 Validations – Build additional time into the process for validating data

- 10 Historicals – Assess past data quality and quantity needed

Education

- 11 Make Time – Add training to the implementation calendar for key people

- 12 Learn from Peers – Complete calls with similar people at similar orgs